

Palliative Care Service Access Information

GENERAL PRACTITIONER identifies a need for....

Community Care

EASTERN PALLIATIVE CARE ASSOC. Inc.
Phone 1300 130 813
Free service
Online referral www.eastpallcare.asn.au

ROYAL DISTRICT NURSING SERVICE
Phone 1300 687 7464 (referrer hotline)

Eastern Health
YARRA RANGES COMMUNITY HEALTH NURSING SERVICE
Phone 5969 9932

Eastern Health
Hospital Admission Risk Program (HARP)
Phone HARP Access 9881 1100

Eastern Health
ABORIGINAL HEALTH TEAM
Mon- Fri
Phone 5957 1100
Email: AHTintake@easternhealth.org.au

Respite

Inpatient
Emergency short term only
Eastern Health
WANTIRNA HEALTH
Phone 9881 1807
St VINCENT'S / CARITAS CHRISTI
Phone 9231 5000

Day Centre
FERNLEA HOUSE
(Emerald & Pakenham)
Phone 5968 3895
Online at www.fernlea.com.au
CARITAS CHRISTI
(Kew)
Phone 9231 5000

Short term emergency in home respite
Commonwealth Respite & Carelink Centre
24 hour/7days a week
Phone: 1800 052 222 (business hours)
1800 059 059 (out of hours)

Out Patient Clinics

ST VINCENT'S PALLIATIVE CARE OUTPATIENT CLINICS
Specialist Palliative Care Clinic - Mon PM
Palliative Care & Lung clinic – Fri
Day Oncology Mon- Fri
St Vincent's Cancer Centre
phone 92313155
Conservative Renal Care - Tue PM
Heart Failure -Thurs PM
Chronic Respiratory Wed PM
Phone 9231 3475

Inpatient Care

WANTIRNA HEALTH
Eastern Health
Palliative Care Inpatient Unit (via inpatient access unit)
24/7 days a week Phone 9881 1807
Referral templates are in the GP Portal at www.easternhealth.org.au
Email: *IPAccessPJC@easternhealth.org.au
ST VINCENT'S/CARITAS CHRISTI HOSPICE
Phone 9231 5000
(ask for the admissions coordinator)
McCulloch House
(Monash Medical Centre)
Phone 9594 5320

ACUTE/URGENT ADMISSION
1) Public hospital via A&E
2) Private hospital via treating specialist



Eastern Metropolitan Region
Palliative Care Consortium

www.emrpcc.org.au

EMRPCC- GP Tools

Updated March 2016

Palliative Care Service Access Information

SERVICE OVERVIEW



Eastern Metropolitan Region
Palliative Care Consortium

EASTERN HEALTH- WANTIRNA HEALTH

Phone **9881 1807** (Inpatient Access Unit) Mon - Fri, 8.30-4.30 pm

251 Mountain Highway Wantirna 30 bed Palliative Care Unit

* Symptom assessment & management via multidisciplinary team

* End of Life / Terminal Care

* Short emergency respite

St Vincent's / Caritas Christi Hospice

Phone **9231 5000**

28 beds (Kew) & 8 beds (Fitzroy- St Vincent's)

*Outpatient clinics

*Symptom assessment & Management

* End of life / Terminal Care

*Short emergency respite

*Multidisciplinary team Access 7 days via admissions coordinator

*Day hospice

EASTERN HEALTH- Aboriginal Health Services

Phone **5957 1100** 305 Maroondah Highway Healesville
(Eastern Health- Yarra Valley Community Health)

*Aboriginal Health Workers

*Social, emotional & well being support

Eastern Palliative Care Association Inc. Phone **1300 130 813**

Specialist community palliative care service

* Specialised nursing * Palliative care medical consultancy

* 24 hour telephone support/triage for registered clients

* Psychosocial support/music/ art/ massage/ biography/ volunteers

* Consultancy service to residential aged care

* Bereavement support

Electronic: www.eastpallcare.asn.au (click on referral form)

GP Access to case consultation / support from palliative physicians is available, phone 1300 130 813

Eastern Health HARP

Phone **9881 1100**

*Care coordination

*Specialist clinical nurse support (condition specific)

*Allied health

www.easternhealth.org.au; GP Portal, then scroll to H in onscreen directory, Click Hospital Admission Risk Program for referral tools

Fernlea House

Phone **5968 3895**

www.fernlea.com.au

*Day respite at 2 centres (Emerald & Pakenham)

*In home respite

*Carer support & bereavement programs

*Fee for service in home support program available

ROYAL DISTRICT NURSING SERVICE (RDNS)

Phone **1300 6877 464** (health referrers line)

*Community nursing service

*24 hours/day; 7 days a week

* Shared care agreement with EPC for some clients

McCulloch House

Phone **9594 5320**

16 bed palliative care / hospice unit at Monash Medical Centre Clayton.
Preference is for people linked with Monash Health