

An aerial photograph of a sandy beach meeting the ocean. In the upper left, a person is sitting on a beach chair, and another person is standing nearby. A small white dog is on the sand. The ocean waves are breaking on the right side of the frame. The bottom half of the image is a solid orange-red color with white text.

The Memory of a Lifetime

For people in palliative care, a simple chance to reconnect with an important part of their life can mean a great deal.

Flying Doctor Memory Lane is a free service that supports people to visit a place of personal significance; to admire their own garden, to feel the breeze of the seaside, or to be surrounded by loved ones and pets.

For some this means a short journey back home or even a 2-hour journey to a favourite beach – every request is given the consideration it deserves.

FLYING DOCTOR
MEMORY LANE



Royal Flying
Doctor Service
VICTORIA



Flying Doctor Memory Lane

Exceptional health care is more than treating physical ailments; it also means respecting mental wellbeing and a person's social and emotional needs.

Flying Doctor Memory Lane supports clients in end-of-life care to visit a place that holds meaning for them, accompanied by highly trained volunteers using purpose-built vehicles to reach their destination safely and comfortably.

It is a trip down memory lane that celebrates their life, and creates its own special memory for loved ones.

When you contact our team of dedicated volunteers to arrange a Memory Lane journey, we will take care of every detail. Transports can be arranged and adapted for different types of mobility and those with complex health needs. Journeys are staffed by volunteers with frontline responder or healthcare experience, ensuring everyone who uses the Memory Lane service can rest assured they will receive the finest care throughout their journey while giving you and your loved ones the space you require to enjoy these special moments together.

If you wish to use our service, please visit flyingdoctormemorylane.org.au and fill in the booking request form and we will get in touch with you as soon as we can.

It seemed the best days were behind her and a fast fading, almost distant memory... A trip to Anglesea seemed impossible. Memory Lane changed that.



Who can book a Memory Lane journey?

Flying Doctor Memory Lane journeys are available for clients who meet the following eligibility criteria:

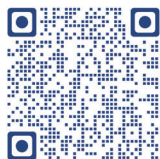
- Aged 18 years or older*.
- Have a terminal diagnosis and are currently receiving palliative or end-of-life care (as confirmed by their GP or treatment specialist).
- Require specialised medical transport to revisit their place of personal significance.
- If clients have complex health care needs beyond the abilities of our volunteers, we ask that a qualified health practitioner accompany them on the journey.
- Clients must have the approval of their lead clinician prior to undertaking the journey.

Please note that Memory Lane will make every effort to fulfil all eligible journeys, however due to limits in volunteer and vehicle availability and possible changes in clients' medical conditions, we cannot guarantee the fulfilment of any journey and reserve the right to cancel or postpone a journey at any time.

We recommend Memory Lane journeys are best organised as part of an advanced care plan, however we are able to respond to urgent requests.

If you want more information about the Memory Lane service and the types of journeys possible, please scan the below QR code for a full list of FAQs about our service.

*If a transport for a person under 18 years old is requested, RFDS Victoria will liaise with other child-focused organisations to assess such requests on a case-by-case basis.





Our experience

Royal Flying Doctor Service (RFDS) has more than 90 years' experience transporting patients with care and compassion. With highly trained staff, medically-equipped vehicles and unmatched expertise in transporting people, we are well placed to help our most vulnerable take a trip down memory lane.

Support us

Flying Doctor Memory Lane is entirely donor-funded, and therefore relies exclusively on volunteers and generous donations to stay in operation. If you would like to donate to Memory Lane, please visit flyingdoctormemorylane.org.au or call **1300 017 337**.

Contact us

flyingdoctormemorylane.org.au

memorylane@rfdsvic.com.au

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